

STATUTORY NOTICE TO POLICYHOLDERS

DISCLOSURE NOTICE TO SHORT TERM INSURANCE POLICYHOLDERS

This notice does not form part of the insurance contract or any other document. As a short term insurance policyholder, you have the right to the following:

DISCLOSURE NOTICE	INFORMATION
1. ABOUT THE UNDERWRITER	This information must make it clear which entity accepts responsibility for the actions of the representative who has advised you.
(a) Name, address and contact details	<p>Gladio (Pty) Ltd (FSP 47082) Office Number: 0861 282 282 Cell Number: 072 563 2392 [Managing Director – FE Olivier] E-mail Address: info@gladio.co.za</p> <p>Postal Address: PO Box 60833, Pierre van Ryneveld, Centurion, 0045 Physical Address: 258 West Street, Pretoria North, 0186</p>
(b) Legal status of the intermediary	<p>Gladio (Pty) Ltd is an Authorised Financial Services Provider as well as a Juristic person of GENRIC Insurance Company Limited.</p> <p>All your enquiries relating to this policy must be directed to Gladio either telephonically on the numbers provided above or by email.</p>
(c) Whether more than 10% of insurer's shares are held and whether more than 30% of total remuneration was received from the insurer	No shares are held in the insurer, and no remuneration was received from the insurer in the preceding 12 months
(d) Whether professional indemnity insure is held	Gladio holds Professional Indemnity insurance cover and a copy of this is available on request on the contact details given above.
(e) Details of the Intermediary's complaints procedure	The claims handling procedure is available on request on the contact details given above.
(f) Fees and commissions payable	Commission of 10% is payable monthly.
(g) Details of how to submit a claim	<p>Claims must be done in writing via e-mail and send to francoiso@gladio.co.za All relevant claim information and/or documentation must be attached in the email in order to avoid any delays.</p>
(h) Details of the Compliance Officer	<p>Siriuslex Consulting (PTY) Ltd [Reg no: 2018/245369/07] Tel: 021 981 0706 Email: germa@siriuslex.co.za lissinda@siriuslex.co.za tanya@siriuslex.co.za</p>
(i) Type of policy	Short Term Insurance (Act 53 of 1998)
(j) Premium payments obligation	Premium payment frequency and means of payment is outlined in the Policy document.

2. ABOUT THE INSURER

(a) Name, address and contact details	Genric Insurance Company Limited FSB License No: 43638 PO Box 1115, Bromhof, 2154 Building 3, Midrand Business Park, 563 Old Pretoria Main Road, Midrand, 1682 Tel: 086 144 4462 Fax: 086 685 0357
(b) Details of the Compliance Officer of the Insurer	Bronwen Allan Moonstone Compliance (Pty) Ltd 25 Quantum Street, Technopark, Stellenbosch, Western Cape, 7600 Tel: 021 883 8000 Cell: 082 307 1120 Fax: 086 601 9872 Email: ballan@moonstonecompliance.co.za

3. OTHER MATTERS OF IMPORTANCE

(a) You must be informed of any material changes to the information referred to in paragraphs 1 and 2.
(b) Any complaint not resolved by your appointed intermediary to your satisfaction, may be referred to either the FAIS Ombud or Short Term Insurance Ombud.
(c) The Insurer must give you written notice of its intension to cancel your policy.
(d) You are entitled to a copy of your policy free of charge

4. WARNING

Complete all forms in ink.
Keep all documents handed to you.
Do not be pressurized into buying the product

5. PARTICULARS OF FAIS OMBUD

PO Box 74571,
Lynwood Ridge
0040

Tel: 012 470 9080
Fax: 012 148 3447
E-mail: info@faisombud.co.za
Website: www.faisombud.co.za

6. PARTICULARS OF SHORT-TERM INSURANCE OMBUD

PO Box 32334,
Braamfontein
2017

Tel: 011 726 8900
Fax: 011 726 5501
E-mail: info@osti.co.za
Website: www.osti.co.za

7. PARTICULARS OF REGISTRAR OF SHORT-TERM INSURANCE

PO Box 35655,
Menlo Park
0102

Toll Free: 0800 20 37 22
Tel: 012 428 8000
Fax: 012 346 6941
Website: www.fsca.co.za